

Accessibility Statement for mitcheldeancouncil.co.uk

This accessibility statement applies to the website at the domain
mitcheldeancouncil.co.uk

This website is run by Mitcheldean Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

This website is designed to be fully accessible viewed on mobile devices and laptops and screens of all sizes.

We strive to ensure all content is usable as above but where content has been provided by outside organisations cannot guarantee the content of

these will be as functional. Videos may not have text captions and some older PDFs might not work with new software.

Feedback and Contact Information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@mitcheldeancouncil.co.uk
- call 01594 544723

We'll consider your request and get back to you in 14 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

- email clerk@mitcheldeancouncil.co.uk
- call 01594 544723

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Our offices do not have hearing loops fitted at this time

Technical information about this website's accessibility

Mitcheldean Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix [example of non-essential document].

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

Preparation of this accessibility statement

This statement was prepared on 2nd June 2020.

This website was last tested on 2nd June 2020. The test was carried out by 99 Web Ltd.